

CERTIFICATE Willtek Care Plan

Willtek
Communications GmbH
Gutenbergstrasse 2-4
85737 Ismaning
Germany

Tel: +49 (0) 89 996 41-0
Fax: +49 (0) 89 996 41-160

info@willtek.com
www.willtek.com

This is to certify that

4403 Mobile Service Tester Serial Number 0123456

is covered by a Willtek Care Plan. This Care Plan contains repair warranty and an annual Calibration Service for the whole validity period. This Willtek Care Plan is valid from 1st December 2003 until 30th November 2004. The repair and calibration service is provided by Willtek Communications GmbH, Factory Service Centre. The Care Plan is bound to above mentioned unit and can not be transferred to a different product.

Repair Warranty Terms

Willtek (we) warrant that the product meets specified characteristic features. We reserve the right to effect such changes in the product as do not impair the intended and contractual use or, if at all, impair it only insignificantly; such changes do not justify complaints or rejections.

The warranty period starts and ends with the validity time frame as stated above. The warranty expires if the customer or third parties effect changes or repairs on the products, or if the products are assembled, commissioned, used or operated inexpertly or contrary to the instructions. Precautionary and periodic maintenance work, calibrating as well as normal wear and tear are excluded from the warranty.

Any occurring defects must be reported to us immediately with a detailed error message. We are free to decide whether the fault is to be removed at the customer's seat or in our works respectively in a service place named by us. If the repair is not

done at the customer's seat, the rejected products must be sent to us or to the service place named by us, in an appropriate packing, at the customer's risk and cost.

In the implementation of the warranty, it is at our discretion whether to rectify the defects or whether to provide a substitute, further claims being excluded. In the case of software defects we may also give hints on how to bypass the defect. If the defect is not repaired within a reasonable period, the customer is entitled to give notice of rescission of this Care Plan, any other claims being excluded.

The reworking or the supply of a substitute does not extend or renew the warranty period.

In case it becomes evident during the checking of the products under objection that this is not a warranty case, we are entitled to charge all accrued costs to the customer.

Calibration Service Terms

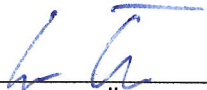
Willtek Calibration Service includes a servicing of parts, to ensure accurate operation. This accuracy is guaranteed, until the next calibration is due. Willtek's service encompasses inspection, maintenance, verification, alignment (if necessary) and documentation. These five steps ensure that a reliable precision unit is returned to the user.

Results in a Willtek Calibration Report can be traced back to the international standard (CGPM). This standard is valid around the world. Willtek Calibration Service follows the metrological confirmation system of ISO 10012-1, AQAP 130, MIL-STD 45662A and BS 5781 Part 1. Special processes ensure that Willtek Calibration Service delivers a high quality standard.

Ismaning, 2003-12-01

Willtek Communications GmbH
Factory Service Centre
Gutenbergstr. 2 - 4
85737 Ismaning




i. A. Georg Öckl
Service Manager

Geschäftsführer:
Cyrille Damany
Sitz und Registergericht
München HRB 46733